

HOTEL TORANOMON HILLS SCHEDULED TO OPEN ON DECEMBER 6 IN TOKYO'S UP-AND-COMING TORANOMON HILLS GLOBAL BUSINESS DISTRICT

Reservations for accommodation accepted from today

TOKYO (September 20, 2023) – Slated to debut on December 6 as the first property in Tokyo under The Unbound Collection by Hyatt brand, <u>Hotel Toranomon Hills</u> will start taking reservations for accommodation from today. Situated at the heart of Tokyo's new global business hub, Hotel Toranomon Hills offers modern travelers and cosmopolitan professionals a sophisticated and comfortable space to rest, work and play. It occupies a prime location on the ground floor and floors 11 to 14 of the newly constructed Toranomon Hills Station Tower, which is directly connected to the subway station within one of Tokyo's leading developments, <u>Toranomon Hills</u>.



Hotel entrance

Suite living room

Hyatt and Sergio Herman Group will launch <u>Le Pristine Tokyo</u> at the hotel. This will be the first restaurant in Asia by acclaimed Dutch chef Sergio Herman, who will bring his Michelin-star "Le Pristine" from Antwerp, Belgium to Tokyo. Le Pristine Tokyo will comprise an immersive, casual fine dining restaurant and café on the street level of Toranomon Hills Station Tower, bringing together food, fashion, design, art, and music for a gastronomic celebration. Poised to elevate the dining scene in Toranomon Hills, it will serve contemporary European cuisine that combines carefully selected seasonal ingredients from the Zeeland region of the Netherlands and Japan. Chef Sergio will also provide culinary oversight over the hotel's breakfast service, which will be available at the café and bar or through in-room dining.

Also making its debut in Japan is one of the leading Danish design studios <u>Space Copenhagen</u>, which designed the interior of all 205 rooms in the hotel, including its 30 suites, as well as Le Pristine Tokyo. The timeless and minimalist design of the guest rooms take inspiration from Danish and Japanese aesthetics, creating private spaces where guests can unwind effortlessly, relaxing in the comforting sensation of having returned home.



Two unique duplex suites (each 160 sq m / 1,722 sq ft) are available, providing an intimate space where their occupants can host meetings and small-scale events. These suites feature a living room, a meeting and dining area, and a kitchen on the lower floor, while the upper floor has a bedroom and bathroom. The suites are available for overnight stays and can also be rented for private events.

The hotel will also feature The Lounge, a multi-functional spacious area for work and relaxation, with a ceiling height of more than six meters and panoramic views of the Tokyo cityscape centered upon Tokyo Tower and the Toranomon Hills area. With a total floor area of 350 sq m / 3,767 sq ft, The Lounge will offer convenient facilities such as showers and relaxation rooms for those arriving early. Furthermore, comfortable meeting rooms will be available for guests to conduct online or offline business throughout their stay.

As part of the hotel's commitment to environmental conservation, all guest rooms are equipped with dedicated water faucets fed via water purifiers. Furthermore, all the electricity used in the hotel and the rest of the building is provided by a dedicated Energy Center in Toranomon Hills using renewable energy sources that are RE100-compliant.

Hotel Toranomon Hills Opening Offer

A limited-time accommodation offer is being made available to celebrate the opening of the hotel. Limited to the first 1,000 bookings, the offer includes a special room rate starting from JPY39,800* for one room for up to two people, excluding service charges and local taxes (* from JPY50,347 including service charge and consumption tax, plus applicable accommodation tax). Also included will be a welcome mocktail and an exquisite breakfast experience created by the famed Michelin stared chef Sergio Herman at Le Pristine Tokyo's café and bar. The offer will be available for bookings made for stays from December 6, 2023 through February 29, 2024. Reservations can be made and further details can be found on Hotel Toranomon Tokyo's official website at hoteltoranomonhills.com. Terms and conditions apply.

World of Hyatt Gives Members 500 Reasons to Stay Somewhere New

To provide World of Hyatt members even more ways to be rewarded, World of Hyatt is offering members the opportunity to earn 500 Bonus Points for qualifying nights at Hotel Toranomon Hills from December 6, 2023 until March 31, 2024, part of World of Hyatt's new hotel offer for members. Additional participating hotels and their offer stay periods can be found at worldofhyatt.com/newhotelbonus. No registration is required and members can earn the bonus points on top of other offers.



About The Unbound Collection by Hyatt

More than a compilation of independent, one-of-a-kind hotels, The Unbound Collection by Hyatt brand is a thoughtful curation of *stories worth collecting*. Whether it's a modern marvel, a historic gem or a revitalizing retreat, each property provides thought-provoking environments and experiences that inspire for guests seeking elevated yet unscripted service when they travel. For a full list of hotels in the collection, visit <u>unboundcollection.hyatt.com</u>. Follow @UnboundxHyatt on <u>Facebook</u> and <u>Instagram</u> and tag your photos with #UnboundxHyatt.

The term "Hyatt" is used in this release for convenience to refer to Hyatt Hotels Corporation and/or one or more of its affiliates.

Forward-Looking Statements

Forward-Looking Statements in this press release, which are not historical facts, are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Our actual results, performance or achievements may differ materially from those expressed or implied by these forwardlooking statements. In some cases, you can identify forward-looking statements by the use of words such as "may." "could." "expect." "intend." "plan." "seek." "anticipate." "believe." "estimate." "predict." "potential." continue," "likely," "will," "would" and variations of these terms and similar expressions, or the negative of these terms or similar expressions. Such forward-looking statements are necessarily based upon estimates and assumptions that, while considered reasonable by us and our management, are inherently uncertain. Factors that may cause actual results to differ materially from current expectations include, but are not limited to, general economic uncertainty in key global markets and a worsening of global economic conditions or low levels of economic growth; the rate and the pace of economic recovery following economic downturns; global supply chain constraints and interruptions, rising costs of construction-related labor and materials, and increases in costs due to inflation or other factors that may not be fully offset by increases in revenues in our business; risks affecting the luxury, resort, and all-inclusive lodging segments; levels of spending in business, leisure, and group segments, as well as consumer confidence; declines in occupancy and average daily rate; limited visibility with respect to future bookings; loss of key personnel; domestic and international political and geo-political conditions, including political or civil unrest or changes in trade policy; hostilities, or fear of hostilities, including future terrorist attacks, that affect travel; travel-related accidents; natural or man-made disasters, weather and climate-related events, such as earthquakes, tsunamis, tornadoes, hurricanes, droughts, floods, wildfires, oil spills, nuclear incidents, and global outbreaks of pandemics or contagious diseases, or fear of such outbreaks; the pace and consistency of recovery following the COVID-19 pandemic and the long-term effects of the pandemic, additional resurgence, or COVID-19 variants, including with respect to global and regional economic activity, travel limitations or bans, the demand for travel, transient and group business, and levels of consumer confidence; the ability of thirdparty owners, franchisees, or hospitality venture partners to successfully navigate the impacts of the COVID-19 pandemic, any additional resurgence, or COVID-19 variants or other pandemics, epidemics or other health crises; our ability to successfully achieve certain levels of operating profits at hotels that have performance tests or guarantees in favor of our third-party owners; the impact of hotel renovations and redevelopments; risks associated with our capital allocation plans, share repurchase program, and dividend payments, including a reduction in, or elimination or suspension of, repurchase activity or dividend payments; the seasonal and cyclical nature of the real estate and hospitality businesses; changes in distribution arrangements, such as through internet travel intermediaries; changes in the tastes and preferences of our customers; relationships with colleagues and labor unions and changes in labor laws; the financial condition of, and our relationships with, third-party property owners, franchisees, and hospitality



venture partners; the possible inability of third-party owners, franchisees, or development partners to access the capital necessary to fund current operations or implement our plans for growth; risks associated with potential acquisitions and dispositions and our ability to successfully integrate completed acquisitions with existing operations, including with respect to our acquisition of Apple Leisure Group and Dream Hotel Group and the successful integration of each business; failure to successfully complete proposed transactions (including the failure to satisfy closing conditions or obtain required approvals); our ability to successfully execute on our strategy to expand our management and franchising business while at the same time reducing our real estate asset base within targeted timeframes and at expected values; declines in the value of our real estate assets; unforeseen terminations of our management or franchise agreements; changes in federal, state, local, or foreign tax law; increases in interest rates, wages, and other operating costs; foreign exchange rate fluctuations or currency restructurings; risks associated with the introduction of new brand concepts, including lack of acceptance of new brands or innovation; general volatility of the capital markets and our ability to access such markets; changes in the competitive environment in our industry, including as a result of the COVID-19 pandemic, industry consolidation, and the markets where we operate; our ability to successfully grow the World of Hyatt loyalty program and Unlimited Vacation Club paid membership program; cyber incidents and information technology failures; outcomes of legal or administrative proceedings; and violations of regulations or laws related to our franchising business and licensing businesses and our international operations;; and other risks discussed in the Company's filings with the U.S. Securities and Exchange Commission ("SEC"), including our annual report on Form 10-K and our Quarterly Reports on Form 10-Q, which filings are available from the SEC. These factors are not necessarily all of the important factors that could cause our actual results, performance or achievements to differ materially from those expressed in or implied by any of our forward-looking statements. We caution you not to place undue reliance on any forward-looking statements, which are made only as of the date of this press release. We undertake no obligation to update publicly any of these forward-looking statements to reflect actual results, new information or future events, changes in assumptions or changes in other factors affecting forward-looking statements, except to the extent required by applicable law. If we update one or more forward-looking statements, no inference should be drawn that we will make additional updates with respect to those or other forward-looking statements.

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