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**MICHAEL GOLDEN APPOINTED GENERAL MANAGER
OF GRAND HYATT TOKYO**

TOKYO, JAPAN (September 2024) – It is a pleasure to announce the appointment of Michael Golden as the new general manager of Grand Hyatt Tokyo, effective September 12, 2024.



Michael has more than 30 years of experience as a hotelier, with almost 20 years as a general manager for Hyatt across a diverse range of countries, brands and properties. He has a wealth of knowledge and experience of the luxury hotel business, acquired through a distinguished career in the Asia-Pacific region which has included roles in Australia, Japan, New Zealand, Vietnam, Thailand and Indonesia.

Michael will be responsible for overseeing a dynamic 387-room luxury lifestyle destination hotel, as well as ten extravagant restaurants and bars, 16 event venues totaling 2,800 sq m (30,139 sq ft) and the hotel's serene spa offering, Nagomi Spa and Fitness.

Grand Hyatt Tokyo is a landmark hotel in Asia located in Roppongi Hills, an international entertainment complex and center for culture in the heart of Tokyo. The hotel has received numerous accolades since its opening in 2003, with a four-star rating in the Forbes Travel Guide since 2017 and recognition as one of the best hotels in Tokyo by *Travel + Leisure* for 7 years running.

Michael joined Hyatt in 1994 as a Corporate Leadership Trainee before joining the team at Park Hyatt Canberra as Front Office Assistant Manager. Following successful stints at Hyatt Regency Coolom and Park Hyatt Melbourne, he moved to Tokyo to become Front Office Manager at Park Hyatt Tokyo. During 5 and a half years in Tokyo, he progressed quickly to become Director of Rooms and then Executive Assistant Manager at Park Hyatt Tokyo, before leaving for his first General Manager role at Hyatt Regency Auckland. From 2005 – 2023, Michael led a variety of hotels across Asia Pacific as General Manager, including Park Hyatt Saigon and Park Hyatt Bangkok, before leading the cluster leadership transition for Andaz Bali and Hyatt Regency Bali. Since March 2024, he has been based in Hong Kong as General Manager, Operations for Hyatt International Asia Pacific.

"I am thrilled to be joining Grand Hyatt Tokyo. This dynamic luxury lifestyle destination offers remarkable experiences for travelers, and I am excited to have the opportunity to support the team by passing on my experience and ideas," says Michael. "As competition within the hospitality industry intensifies, Grand Hyatt Tokyo will continue to focus on providing guests with memorable moments of more and offering personalized, warm service inspired by the iconic Japanese spirit of 'omotenashi.'"

With 30 years of experience at Hyatt properties and a track record of success in the Japanese hospitality industry, Michael joins Grand Hyatt Tokyo during a pivotal period of growth as Japan experiences a significant increase in business and leisure travel. His leadership and experience will be crucial as the hotel aims to fulfil increased demand for luxury travel in Japan.

Career History

- 1992 Graduates from the School of Business Management at Charles Sturt University, Australia
- 1994 Joins Hyatt as a Corporate Leadership Trainee
- 1995 Joins Park Hyatt Canberra as Assistant Front Office Manager
- 1997 Joins Hyatt Regency Coolom as Assistant Front Office Manager
- 1999 Joins Park Hyatt Melbourne as Assistant Front Office Manager
- 1999 Joins Park Hyatt Tokyo as Front Office Manager
- 2001 Promoted to Director of Rooms
- 2003 Promoted to Executive Assistant Manager
- 2005 Joins Hyatt Regency Auckland as General Manager
- 2007 Joins Park Hyatt Saigon as General Manager
- 2014 Joins Park Hyatt Bangkok as General Manager
- 2022 Joins Andaz Bali and Hyatt Regency Bali as Cluster General Manager
- 2023 Joins Lancemore Milawa as General Manager
Lancemore Milawa is a Mr & Mrs Smith hotel available on Hyatt's loyalty program, World of Hyatt
- 2024 Joins Hyatt International Asia Pacific as General Manager, Operations – Asia Pacific
- September 12, 2024 Assumes leadership of Grand Hyatt Tokyo as General Manager

About Grand Hyatt Tokyo

Grand Hyatt Tokyo is a dynamic lifestyle destination hotel located in Roppongi Hills, an international hub for culture in downtown Tokyo. Since its opening in 2003, the hotel has been acclaimed by some of the world's leading travel magazines, including a four-star rating from Forbes Travel Guide for 8 consecutive years until 2024 and 6 consecutive years on Travel + Leisure's list of Tokyo's best hotels. A total of 387 uniquely designed guestrooms and suites including the stunning Presidential Suite, the only suite in Tokyo with its own heated outdoor pool, feature a selection of natural woods and fabrics to create the ideal residential ambience. Ten unique restaurants and bars focus on culinary authenticity, design originality, quality and service, while 16 event facilities spanning 2,800 square meters (30,139 square feet) of space feature advanced technology and are overseen by a dedicated team of planning specialists.

Nagomi Spa and Fitness provides hotel guests and private members a serene facility for fitness and relaxation. With its dramatic design and spectacular service, Grand Hyatt Tokyo offers guests a wide range of experiences that will transform their visit to Japan into an unforgettable adventure. For more information, please visit tokyo.grand.hyatt.com.

About Grand Hyatt

Around the world, Grand Hyatt hotels bring travel dreams to life by celebrating the iconic in small details and magnificent moments. Located at the crossroads of local culture and global business within major gateway cities and resort destinations, each Grand Hyatt hotel is uniquely designed to be a captivating destination within a destination. Grand Hyatt hotels deliver welcoming and elevated service, first-class accommodations and an abundance of options within a multicultural backdrop of dramatic architecture and bold and vibrant design. Grand Hyatt hotels boast inventive restaurants, luxury spas, fitness centers, and business and meeting facilities. For additional information or to make a reservation, please visit grandhyatt.com. Follow @GrandHyatt on [Facebook](https://www.facebook.com/GrandHyatt) and [Instagram](https://www.instagram.com/GrandHyatt), and tag photos with #GrandHyatt.

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